# **Terms and Conditions**

#### **Data**

When you download the files, all personal data provided to us will be used in accordance with data protection laws and our privacy policy.

#### License to Use Information

Unless otherwise stated, Adrian Muxlow & Mindweave Hypnotherapy own the intellectual property of this website and the material herein.

You are welcome to view and download the appropriate content for your own use.

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# **Acceptable Use**

The purposes of this website are for educational intent. No unlawful use may be made of its content.

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### **Our Promise**

We will use all reasonable care and skill in providing the products you request under this agreement. Any decision you make having received any of our products are your own and you remain wholly responsible for any decisions and actions you take.

## **Legal Notice**

Warning: The information, techniques and exercises provided within these products are for educational purposes only. Do not use the techniques or exercises contained within some of these products whilst driving or operating machinery, or if you suffer from epilepsy, clinical depression or any other nervous or psychiatric condition. The information provided is not a substitute for proper medical advice. If in doubt, please consult your doctor or licensed medical practitioner.

As with all therapy (conventional or alternative), success cannot be guaranteed. Results vary by individual and are influenced by many external factors.

# **Privacy policy**

Mindweave Hypnotherapy takes your privacy seriously. In general, we use the personal information that we collect from you to identify personal preferences and match your needs with relevant products, and process any orders that you may make through our website.

Note: This policy only applies to websites hosted at and comprising part of the service and not to the companies, individuals, organizations or other websites to which there are links.

## Consent

Your use of this website signifies your consent to us collecting and using personal information about you as specified below in accordance with this Policy. Should we choose to change our Policy for any reason, the changes will be posted here, so that you are always kept informed of how we collect and use your personal information, and when we may disclose it.

# How do we collect information about you and how is it used?

You may provide personal information when communicating with us.

You may order a product and give your name, email address, delivery address, credit or debit card number and expiry date so that the order can be processed and your products delivered to you. Sometimes you may be asked for your telephone number.

We may use personal information collected about you to personalise your visits to our website and recommend goods or services to you. We also use the information to help us develop the design and layout of our website to ensure that our sites are as useful and enjoyable as possible.

We may use personal information collected about you to let you know about functionality changes to our website or changes to our terms and conditions of use.

Sometimes we or our affiliated companies\* might use the personal information collected about you to let you know about, new goods, services or offers that you might find interesting.

By registering on this website you agree that we may use your email address to contact you from time to time with special offers, including those offered by third parties that we believe may be of interest to you. You can unsubscribe at any time

### Traffic data

We may provide aggregate statistics about our sales, customers, traffic patterns and other site information to third parties, but these statistics will not include any information that could personally identify you.

#### Other disclosures

Mindweave Hypnotherapy reserves the right to access and disclose individually identifiable information to comply with applicable laws and lawful government requests, to operate its systems properly or to protect itself or its users.

# How do we protect your information?

Mindweave Hypnotherapy has strict security procedures covering the storage and disclosure of your information in order to prevent unauthorised access and to comply with the Data

Protection Act 1998. This means that sometimes we may ask you for proof of identity before disclosing any personal information to you.

## Cookies

A cookie is a piece of information that is stored on your computer's hard drive by your web browser. On revisiting this site our computer server will recognise the cookie, giving us information about your last visit. Most browsers accept cookies automatically, but usually you can alter the settings of your browser to prevent automatic acceptance. If you choose not to receive cookies, you may still use many features of our website.

# **Customer feedback and complaints**

We welcome your questions and comments about privacy issues and the design of our website.